

<b>Washington State Quit Line Call Volume<sup>1</sup></b> (numbers only reflect VALID service units provided and NOT total call volume)	<b>2000</b>	<b>2001</b>	<b>2002</b>	<b>2003</b>
January*	--	1195	*tax increase 1,362	1,323
February	--	881	1,052	1,135
March	--	893	1,069	1,198
April	--	781	987	1,172
May	--	1,214	981	1,109
June	--	1,693	961	997
July	--	1,035	1,266	957
August	--	1,240	1,070	787
September	--	960	1,073	941
October	--	1,218	1,223	895
November	1,192	1,255	1,049	
December	1,122	1,037	1,095	
Total	<b>2,314</b>	<b>13,402</b>	<b>13,188</b>	<b>10,514</b> (as of October, 2003)
Grand total	<b>2,314</b>	<b>15,716</b>	<b>28,904</b>	<b>39,418</b> (all years as of October, 2003)

New data system begun with July 2001 data.

<sup>1</sup>Calls include 'Call Types' classified as 'Information', 'Provider', and 'Tobacco User' only. 'State Calls' include county 'Missing'.

Source: Washington State Department of Health  
Tobacco Prevention and Control  
Assessment and Evaluation